



New Job Opportunity!

Job Title	Climbing Arena Support Worker
Location	2 Berwick Road, The Havens, Ransomes Europark, Ipswich IP3 9ST
Pay	Above minimum wage

Clip 'n Climb, Ipswich, are looking to expand their fantastic climbing arena team with new arena support workers – these people will be responsible for supporting the running of a safe, clean, and fun climbing arena.

The management team are looking to meet with highly motivated, energetic, proactive people with similar core values to the business, and who will help take their already excellent customer service to the next level. All applicants must be 16 years + and have the willingness to receive all the necessary training and coaching required for the role.

You will report into the Climbing Arena Leader on shift, and your roles and responsibilities will include:

- Working closely with the arena leaders to create a fun climbing arena with a brilliant atmosphere
- Engaging with all customers and visitors to ensure they have the best experience possible
- Supporting climbers whilst providing advice and tips during their climbing sessions
- Delivering clear and confident safety briefings
- Proactively dealing with any customer services issues arising
- Remaining vigilant and enforcing all safety rules for climbers
- Maintaining a clean and tidy arena, and supporting with any additional duties required by the arena leader or manager

It is desirable for applicants to have some experience in either the *leisure, hospitality, sport, coaching or education sector*, but this is not essential. All prospective candidates should enjoy working as part of a team, and have an interest to work with staff and customers of all ages.

Weekly working hours will be agreed with the general manager, and will include working mainly at weekends and school holidays, with some weekday shifts.

If you would like to be part of a great team where the work is genuinely rewarding and you are appreciated and looked after, please apply by emailing georgie@clipnclimbipswich.com including your CV and describing why you would like to join the Clip 'n Climb Ipswich team!